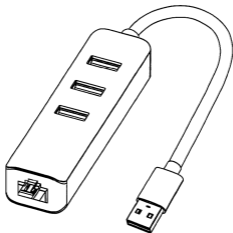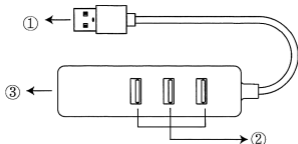# Hello

4 in 1 USB3.0 Hub

(3*USB+ RJ45)

User Guide

If there is any question or problem in using this product, please contact us

through the email address in the accompanying customer support letter.

Product Diagram:
①USB 3.0 Male Port
②3*USB 3.0 Female port
③RJ-45 Ethernet port

DE

Produkt diagramm:
①USB 3.0 Männlicher Anschluss
②3 * USB 3.0 Weiblicher Anschluss
③RJ-45 Ethernet Anschluss

IT

Diagramma del prodotto:
①Porta USB 3.0 maschio
②3 *USB 3.0 femmina
③Porta Ethernet RJ-45

ES

Diagrama de producto:
①Puerto USB 3.0 macho
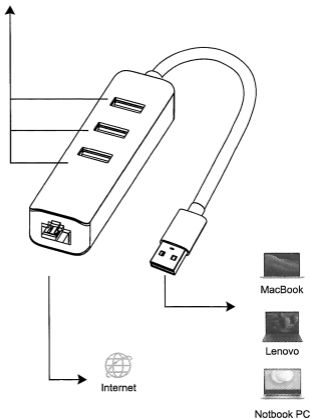②3 * puerto USB 3.0 hembra
③Puerto Ethernet RJ-45

Connection:

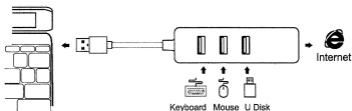MacBook Pro   U Disk   Mouse

MacBook

Lenovo

Notbook PC

Internet

How it works:

1.Turn on and start computer.

2.Connect the USB 3.0 connector of this hub to the USB 3.0 port of the PC.

3.Connect up to 3 USB devices to the USB ports.

4.Connect LAN cable to the Gigabit Ethernet port .(Not include LAN cable in the package.)

5.Finished

Keyboard Mouse U Disk

Internet

Specifications:

Material: Aluminum

Interfaces: 3*USB 3.0 Port + 1*RJ45 Port

Connector: USB 3.0 Port

System Requirements: Windows 10/8.1/8/7/XP; Max OS; Linux; Android 4.0 or Later

Features:

1.Support connecting 3*USB devices work simultaneously.

2.USB 3.0 data transfer rate up to 5Gbps, USB maximum output: 900mA

3.Reliable wired Gigabit Ethernet network connection up to 1000Mbps.

Note:

1.Do not recommend for charging iPads, tablets or smart phones via USB 3.0 ports.

2.For stable connection, the power demand of connected devices shall not exceed the total output of 900mA.

3.Both wireless mouse receivers and WIFI receivers will have interference problems with our products, so try to stay away from WIFI sources and wireless mouse receivers.

4.Please use this specifications of the network cable: CAT6, CAT6A, CAT7 or higher.

Question & Answer:

Q1: Why the computer isn't recognizing the Ethernet port ?

(1) Please confirm if your laptop has read the network chip of our hub. You can check the product's network chip in the network menu on the laptop's device manager.

(2) If not recognized, then try to check if it works when you use USB3.0 ports. If USB 3.0 ports work well, the network card driver read in the device manager has a yellow exclamation mark,it means you need to update the network card program to get online.

The following is the URL of the updated driver:

(or you can pls feel free to contact us ,we will provide the driver to you)

Driver for Windows 7:

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/files/Install_USB_Win7_7052_04212020.zip?v=1596181171

Driver for Windows 8.1:

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/files/Install_USB_Win8_8.1_8060.20_08252020.zip?v=1600677481

Driver for Windows:

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/files/Diagnostic_v2.0.4.2_AllInOne_20190502_V3_1.zip?v=1594965665

Driver for XP:

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/-
files/0004-Install_USB_XP_5023_01262018_1.zip?v=1594965527

Driver for Vista:

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/-
files/0006-Install_USB_Vista_6027_01102018.zip?v=1594965614

Driver for Mac:

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/files/R-
TUNICv1.0.21_Update3.zip?v=1594966213

Driver for Unix (Linux)

https://cdn.shopifycdn.net/s/files/1/0082/2312/9664/-
files/rtl8152b53.zip?v=1596768950

(2) If it is recognized, pls check your ethernet cable has been connected well or try to replace a new ethernet cable for trying.Secondly, Pls make sure your laptop gets the MAC address via below steps:

WIN System: Network Properties---Select the Network Connection Read---Detailed Information---Physical Address

Apple System: Network---Select Network Connected to the Network Card---click Advanced---Hardware---MAC Address

If it doesn't get Mac Address, pls feel free to write a letter via corresponding letter, we will provide a way to get Mac Address.

Q2: How to install the driver?

A2:Please open the link according to your operation system,then find and double click the "setup.exe"file to install driver.Restart the computer after the installation is completed.

Q3: Why I plugged the receiver of wireless keyboard in the USB port, but it doesn't work?

A3: Both wireless mouse receivers and WIFI receivers will have interference problems with our products, so try to stay away from WIFI sources and wireless mouse receivers,or using wired mouse.

Q4:Why the network speed can't reach 1000M?

A4:1.Please check the USB interface of the computer is USB 3.0,since the USB 2.0 can't support reach 1000M;2.Please use this CAT 6 network cable or higher; 3.Please check the router is connected to a 1000M Gigabit Ethernet port instead of a 100M Ethernet port.

Q5:This hub becomes very hot when connect to my devices,is it a defective item?

A5:It's normal that the item is getting temperature 30- 40 degrees when working status .Since electronic products have to obtain the power from your device for power on.

Package Contents:

1×4 in 1 USB3.0 Hub

1×User Guide

Warranty:

One-year warranty for this 4 in 1 USB 3.0 Hub.

If you have any questions or need any help,please send us an email,our customer service will help to solve within 24 hours.